



## SKYSAT ASSURED TASKING TERMS OF SERVICE

### Generally

This SkySat Assured Tasking Terms of Service (“Terms of Service”) sets forth the terms pursuant to which Planet Labs (“Planet”) shall deliver Assured Tasking Orders, as ordered by Licensee. Planet shall use its commercially reasonable efforts to meet or exceed the following service levels set forth herein, subject to the terms and conditions of these Terms of Service.

### Assured Tasking

- In order for an Assured Tasking Order to be processed by Planet, Licensee must transmit a complete, electronic Assured Tasking Order through the Planet tasking API (“Tasking API”) or tasking dashboard (“Tasking Dashboard”) in accordance with the following requirements.
  - Assured Tasking Orders:
    - must include the requested starting and ending Time of Interest (i.e. the time range in which Licensee desires to acquire an image) and the target
    - must be placed no less than 8 hours prior to the Time of Interest
    - are only available for point collects
    - incur quota charges commensurate with the order type
      - point collects are charged 25 sq km
    - may have a maximum view angle of no less than 30 degrees
    - must have a solar elevation angle greater than 10 degrees
    - are delivered “as-is.” Planet makes no commitments as to weather conditions, or other factors outside of Planet’s control
    - If placed for the purpose of distribution or resale submitted by Licensee, shall include end user information sufficient to allow Planet to conduct requisite regulatory compliance and government security checks, including Licensee contact name, company name, address, phone number, and any other information reasonably requested by Planet
  - In addition to the foregoing, Assured Tasking Orders that utilize the Order Lock-In feature:
    - may view all available times on a SkySat satellite to capture an image (each, a “Collect Window”)
    - must select a Collect Window and the target
    - must be placed no less than 12 hours prior to the Time of Interest
    - can be scheduled no more than 7 days in advance
    - are confirmed for a specific Collect Window
- Licensee acknowledges and agrees that:
  - Any cancellation requests must be made in the Tasking API or by way of the Tasking Dashboard.
  - Any cancellation of Assured Tasking Orders must be received by Planet no less than 24 hours prior to the Time of Interest or Collect Window, as applicable. Any Assured Tasking Orders cancelled with less than 24 hours’ notice shall be charged to or deducted from Licensee’s available quota, as applicable.
  - No more than two (2) Assured Tasking Orders can be collected within a single day within a 500 km diameter. (Note, that Licensee may place additional *Flexible Tasking Orders* within the 500 km diameter, if ordered by Licensee.)
  - Licensees agrees that it shall use the Tasking API in good faith and, if applicable, shall not place multiple Assured Tasking Orders and Flexible Tasking Orders in the same area of interest or for the same target, and if multiple orders are placed for the same area of interest or the same target, then in no case shall cancellation apply to any such orders.



### **Assured Tasking Orders - Delivery**

- Planet shall use commercially reasonable efforts to deliver all Assured Tasking Orders with an estimated delivery time of no greater than (12) hours from image capture for orthorectified products and (4) hours for Level 1A products.
- All Assured Tasking Orders shall materially comply with the SkySat technical specifications set forth in the following link:
  - [https://developers.planet.com/static/Planet\\_Combined\\_Imagery\\_Product\\_Spec\\_June\\_2020.pdf](https://developers.planet.com/static/Planet_Combined_Imagery_Product_Spec_June_2020.pdf)
- Licensee must raise any Content noncompliance issues within five (5) days of delivery, in which case Planet shall re-task the same order. Thereafter, the Content shall automatically be deemed compliant.
- All Assured Tasking Orders shall be delivered via the Platform and shall be deemed delivered when first made available to Licensee in the Platform.

### **Standard Delivery/Archive Publication**

- All Content collected as part of an Assured Tasking Order shall be withheld from the SkySat Archive for a default period of thirty (30) calendar days from the date of image capture (“Archive Hold Period”).
- Licensee may elect to shorten the Archive Hold Period by adjusting Licensee’s settings in the Tasking API or Tasking Dashboard.
- Licensee shall have exclusive access to applicable Content during the Archive Hold Period.
- After the Archive Hold Period has lapsed, the Content will automatically be released into the SkySat Archive.
- For clarity, the SkySat Archive does not include any Licensee-specific information.

### **General**

- All Assured Tasking Orders must be placed prior to the end of the Term.
- Planet shall continue to process all Assured Tasking Orders placed prior to the end of the Term until 7 calendar days after the end of the Term at which point any outstanding orders will be cancelled.
- Any unused tasking quota shall automatically expire at the end of the applicable Term.
- The Tasking Dashboard is optimized for the following modern desktop browsers only: Chrome and FireFox.