



## SKYSAT ASSURED TASKING TERMS OF SERVICE

These SkySat Assured Tasking Terms of Service (“**Terms of Service**”) are incorporated into the applicable Order Schedule and set forth the terms pursuant to which Planet Labs (“**Planet**”) shall deliver Assured Tasking Orders (herein referred to as “**Assured Tasking Orders**” or “**orders**”). Capitalized terms not otherwise defined will have the meanings given to them in the Agreement. Planet shall use its commercially reasonable efforts to meet or exceed the following service levels.

### The Platform

Assured Tasking Orders can be submitted through the Planet tasking API (“**Tasking API**”) or tasking dashboard (“**Tasking Dashboard**”). The Tasking Dashboard is optimized for Chrome and Firefox.

### Order Specifications

Assured Tasking Orders are limited to Point and Line orders, and must be within the following parameters:

Order Type	View Angle	Solar Elevation Angle	Cloud Coverage <sup>1</sup>
Point	≤ 30°	> 10°	N/A
Line	≤ 30°	> 10°	N/A

### Area of Interest, Time of Interest, and Quota

Licensee shall define an Area of Interest (“**AOI**”) and a Time of Interest (“**TOI**”), which shall fall during the Term of the applicable Order Schedule. Licensee shall select from the times closest to the desired AOI and TOI (“**Imaging Window(s)**”), if available.

AOI and TOI	
Imaging Window	between ≤ 7 days and ≥ 6 hours prior to TOI
Express Imaging Windows	< 6 hours prior to TOI
AOI Minimum <sup>2</sup>	25 sq km

Upon delivery, Planet will deduct the applicable quota from Licensee’s account. If Licensee has purchased

<sup>1</sup> Assured Tasking Orders are delivered “as-is.” Planet makes no commitments as to weather conditions, or other factors outside of Planet’s control.

<sup>2</sup> For Point orders, the user can select a fixed circle for the AOI, which, when collected, will be delivered in a 25 sq km square. The orientation of the square in the imagery actually collected may vary. Quota for Point orders will be charged in 25 sq km minimum increments.



Express Imaging Windows, additional quota will be deducted in accordance with the Licensee's Order Schedule, or as designated in the Platform. All Assured Tasking Orders shall be placed prior to the end of the Term. Any unused tasking quota shall automatically expire at the end of the applicable Term.

### Latency and Delivery

Latency figures are estimates only, and may vary.

	Latency	Delivery
<b>Orthorectified Products</b>	≤ 12 hours from capture	Delivered via Platform
<b>L1A Products</b>	≤ 4 hours from capture	Delivered via Platform

### Cancellation

Express Imaging Tasking Orders are non-cancelable. Any other cancellation requests shall be made in the Tasking API or in the Tasking Dashboard, or by way of email request to [support@planet.com](mailto:support@planet.com).

Cancellation Charges	
<b>If notice is given ≥ 24 hours prior to TOI</b>	No charge to cancel
<b>If notice is given &lt; 24 hours prior to TOI</b>	Full quota charged to cancel

### Archive

Archive	
<b>Standard</b>	Automatically added upon delivery
<b>Archive Hold</b>	Withheld for up to 30 days (see terms)

For standard orders, all Content collected as part of an Assured Tasking Order shall be automatically added to the SkySat Archive.

Except as provided below, if Licensee has purchased Archive Hold Period, the Content collected as part of such Assured Tasking Order shall be withheld from the SkySat Archive for up to thirty (30) calendar days from the date of image collection ("**Archive Hold Period**"). Licensee may elect to delete the Archive Hold



Period by sending an email to [support@planet.com](mailto:support@planet.com). Licensee may not lengthen the Archive Hold Period.

As it relates to other Planet customers, Licensee shall have exclusive access to applicable Content during the Archive Hold Period, provided however if Licensee's AOIs overlap or are adjacent to a third party customer's AOIs, Planet may aggregate the orders, which may result in the delivery of same or similar Content to such third parties during the Archive Hold Period. For clarity, the SkySat Archive does not include information about Licensee. Planet shall also have access to the Content during the Archive Hold Period for its use and disposition including by way of example, releasing certain Content in support of disaster relief and humanitarian efforts to the media or other entities in support of such efforts or for compliance purposes. After the Archive Hold Period has lapsed, the Content will automatically be released into the SkySat Archive.

### **Technical Specifications**

Certain variables impact the quality of the Content and Planet's ability to collect the Content, including weather, fire, active orders in the area, and satellite agility. Assured Tasking Orders are delivered "as-is." Planet makes no commitments as to weather conditions, or other factors outside of Planet's control. Assured Tasking Orders shall materially comply with the SkySat technical specifications set forth at:

[https://assets.planet.com/docs/Planet\\_Combined\\_Imagery\\_Product\\_Specs\\_letter\\_screen.pdf](https://assets.planet.com/docs/Planet_Combined_Imagery_Product_Specs_letter_screen.pdf)

(or successor URL). To the extent the delivered Content does not materially comply with the technical specifications set forth in these Terms of Service, Licensee must notify Planet in writing within five (5) days of delivery, in which case Planet shall re-task and redeliver the same order. Thereafter, the Content shall automatically be deemed accepted. If Planet is not able to fulfill an order in full by the end time set forth in the applicable Time of Interest due to those variables.