



SKYSAT FLEXIBLE TASKING TERMS OF SERVICE

These SkySat Flexible Tasking Terms of Service (“**Terms of Service**”) are incorporated into the applicable Order Schedule and set forth the terms pursuant to which Planet Labs (“**Planet**”) deliver Flexible Tasking Orders (hereinafter referred to as “**Flexible Tasking Orders**”, or “**orders**”). Capitalized terms not otherwise defined will have the meanings given to them in the Agreement. Planet shall use its commercially reasonable efforts to meet or exceed the following service levels.

The Platform

Flexible Tasking Orders must be submitted through the Planet tasking API (“**Tasking API**”) or tasking dashboard (“**Tasking Dashboard**”). The Tasking Dashboard is optimized for Chrome and Firefox.

Order Specifications

Flexible Tasking Orders must be within the following parameters based on order type:

Order Type	View Angle	Solar Elevation Angle	Cloud Coverage ¹
Area	≤ 30°	> 10°	≥ 15%
Line	≤ 30°	> 10°	≥ 15%
Point	≤ 30°	> 10°	≥ 15%
Stereo	≤ 30°	> 10°	≥ 15%
Tri-Stereo	≤ 30°	> 10°	≥ 15%
Video	variable	> 10°	≥ 15%

¹ Cloud cover assessment is at Planet’s sole discretion, and may be assessed by a combination of systemic and/or manual review. 10% and 5% cloud cover may be available at an additional cost and subject to a feasibility test.



Area of Interest, Time of Interest, and Quota

Licensee shall define an Area of Interest (“**AOI**”) and a Time of Interest (“**TOI**”), which shall fall during the Term of the applicable Order Schedule.

Time of Interest	
Deadline	≥ 24 hours prior to TOI
Duration	≥ 14 calendar days

Upon delivery, Planet will deduct the applicable quota from Licensee’s account, commensurate with the order type, as follows:

Minimum Quota Charges	
Area	≥ 2 km wide 25sqkm to 5,000 sq km (based on AOI ordered)
Line	Width = 5km Length = between 6km and 100km
Point²	25 sq km
Stereo	50 sq km
Tri-Stereo	75 sq km
Video	30-120 sec (min 30 sec. increments)

All Flexible Tasking Orders shall be placed prior to the end of the Term. Any unused tasking quota shall automatically expire at the end of the applicable Term; provided however that if a Flexible Tasking Order is placed by Licensee prior to the end of the Term and in accordance with these Terms of Service but not yet delivered, Planet will continue to attempt collection for up to seven calendar days after the end of the Term, at which point any outstanding orders will be canceled.

²For Point orders, the user can select a fixed circle for the AOI, which, when collected, will be delivered in a 25 sq km square. The orientation of the square in the imagery actually collected may vary. Quota for Point orders will be charged in 25 sq km minimum increments.



Latency and Delivery

Latency figures are estimates only, and may vary.

Latency		Delivery
Orthorectified Products³	≤ 12 hours from capture	Delivered via Platform
Video Products	≤ 16 hours from capture	Delivered via Platform

Cancellation

Any cancellation requests shall be made in the Tasking API or in the Tasking Dashboard, or by way of email request to support@planet.com.

Cancellation Charges	
If notice is given ≥ 24 hours prior to TOI	No charge to cancel
If notice is given < 24 hours prior to TOI and Planet has not already scheduled Licensee's captures at time of cancellation	No charge to cancel
If notice is given < 24 hours prior to TOI and Planet has scheduled Licensee's captures at time of cancellation	Full quota charged to cancel

Archive

Archive	
Standard	Automatically added upon delivery
Archive Hold	Withheld for up to 30 days (see terms)

For standard orders, all Content collected as part of a Flexible Tasking Order shall be automatically added to the SkySat Archive.

³ Some products, including surface reflectance assets, will have custom latency periods.



Except as provided below, if Licensee has purchased Archive Hold Period, the Content collected as part of such Flexible Tasking Order shall be withheld from the SkySat Archive for up to thirty (30) calendar days from the date of image collection (“**Archive Hold Period**”). Licensee may elect to delete the Archive Hold Period by sending an email to support@planet.com. Licensee may not lengthen the Archive Hold Period.

As it relates to other Planet customers, Licensee shall have exclusive access to applicable Content during the Archive Hold Period, provided however if Licensee’s AOIs overlap or are adjacent to a third party customer’s AOIs, Planet may aggregate the orders, which may result in the delivery of same or similar Content to such third parties during the Archive Hold Period. For clarity, the SkySat Archive does not include information about Licensee. Planet shall also have access to the Content during the Archive Hold Period for its use and disposition including by way of example, releasing certain Content in support of disaster relief and humanitarian efforts to the media or other entities in support of such efforts or for compliance purposes. After the Archive Hold Period has lapsed, the Content will automatically be released into the SkySat Archive.

Technical Specifications

Flexible Tasking Orders shall materially comply with the SkySat technical specifications set forth at: https://assets.planet.com/docs/Planet_Combined_Imagery_Product_Specs_letter_screen.pdf (or successor URL). To the extent the delivered Content does not materially comply with the technical specifications set forth in these Terms of Service, Licensee must notify Planet in writing within five (5) days of delivery, in which case Planet shall re-task and redeliver the same order. Thereafter, the Content shall automatically be deemed accepted.

Certain variables impact the quality of the Content and Planet’s ability to collect the Content, including weather, fire, active orders in the area, and satellite agility. If Planet is not able to fulfill an order in full by the end time set forth in the applicable Time of Interest due to those variables, quota will be adjusted as follows:

Type of Order	Quota Charge	Next Steps ⁴
Area	Pro rata based on Content delivered	Submit a new Flexible Tasking Order
All other order types	No Charge	Submit a new Flexible Tasking Order

⁴ The revised TOI shall fall during the Term of the applicable Order Schedule.